



COVID-19 Update – 24.03.2020

Following on from the Governments statement yesterday please see an update.

We are strongly recommending ensuring all your key workers during any isolation period are able to effectively work remotely, this may include obvious IT access and phone, but also things like mobile numbers for all staff etc

It must be stressed that during this period IT security has to be maintained, I feel that this is a period where opportunists will attempt to take advantage of any such lapses by remote working, IE requesting change of bank details etc, so please speak to those staff and make sure they are all extra vigilant.

RedDoor IT have implemented a robust plan for home working and we will be able to continue providing our management and support throughout this period. However we are closely monitoring the fluid situation and may soon be required to restrict customer site visits to all but essential, so we implore you to proactively look at the remote access scenario so we can all get through this together.

Bullet points so far are as follows:

- if you have symptoms of coronavirus infection (COVID-19), however mild, stay at home and do not leave your house for 7 days from when your symptoms started.
- this action will help protect others in your community whilst you are infectious.
- plan ahead and ask others for help to ensure that you can successfully stay at home.
- ask your employer, friends and family to help you to get the things you need to stay at home.
- stay at least 2 metres (about 3 steps) away from other people in your home whenever possible.
- sleep alone, if that is possible.
- wash your hands regularly for 20 seconds, each time using soap and water.
- stay away from vulnerable individuals such as the elderly and those with underlying health conditions as much as possible. You do not need to call NHS111 to go into self-isolation. If your symptoms worsen during home isolation or are no better after 7 days contact [NHS 111 online](#). If you have no internet access, you should call NHS 111. For a medical emergency dial 999.

We have also included the government website link below with more information on how to protect yourself and others around you.

<https://www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response>

Please feel free to give us a call if you have any questions with regards to above advice.

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The RedDoor Team